



The Sign for Success

www.surepassdrivingschool.com

YOUR NEW DRIVER GUIDE

Revised (01.01.12) Edition

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Open 9am - 9pm Monday - Friday --9am - 5pm Saturday & Sunday

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Name _____

Your Instructor _____

Your Instructor's Mobile _____

The total concept in Car Tuition

PLEASE HAND THIS BOOKLET TO YOUR INSTRUCTOR ON EACH LESSON

HOW THE THEORY TEST WILL WORK

Your theory test will consist of a **multiple choice element** and a **hazard perception element**. First you will be shown a confirmation screen which confirms your name and the category of test you are taking. You have the choice to start or exit the test.

THE MULTIPLE CHOICE ELEMENT (PASS MARK 43 OUT OF 50) Duration = 57 minutes

Multiple choice practice session- This is a practice session on the computer to show you how to work through the multiple choice element of the test and how to choose and check your answers. Candidates taking a foreign language or British sign language version of the test will be instructed on how to use the audio/ video features of the test; the practice questions should allow you to become comfortable with how the test will work. These questions do not carry a mark towards your test result.

Multiple choice element- This part of the exam will consist of 50 multiple choice questions. You must answer each question, but you will be able to check questions and change answers throughout the test by using the flag and review button.

Some car and motorcycle questions will be given as a case study - this will - a) show a short story that 5 questions will be based on. b) focus on real life examples and experiences that you could come across when driving.

Optional trial questions- The DSA sometimes tryout new multiple choice questions with future theory tests in mind. After you have finished the multiple choice element of your test you may be offered trial questions to complete. You do not have to complete these, and they do not count towards your overall score.

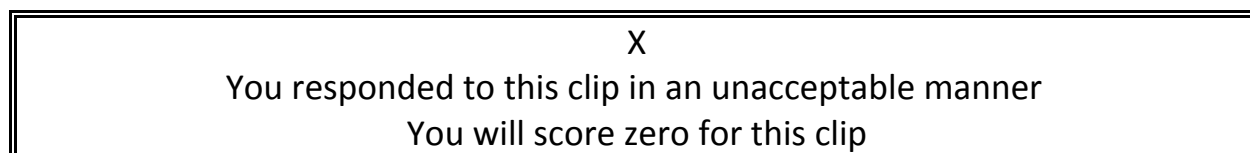
Short break- You can take up to 3 minutes break before starting the second part of your theory test, which tests your hazard perception skills. You cannot leave your desk during this break.

THE HAZARD PERCEPTION ELEMENT (PASS MARK 44 out of 75)

Hazard perception tutorial video-At the start of the hazard perception part of the test you will be shown a short instructional video. This video will tell you how the hazard perception part of the theory test works. You can watch the instruction video twice if you need to. You will need to wear headphones to listen to the instruction video. You can take them off at the end of the video, or keep them on if you prefer or are a candidate for the foreign language or British sign language version of the test. There is no sound on the test clips.

Hazard perception element -The hazard perception element tests your ability to look at and understand the whole road scene and to recognise hazards at an early stage, as they develop. Your result will tell the DSA whether you have learned the hazard perception skills to avoid and deal with hazards safely. During the test you will see film clips of traffic scenes from a drivers point of view. These clips are just like the clip in the instruction video. These clips contain one or more hazards and or situations developing involving other road users. As the clips in this test are on real roads they contain all types of hazards. The only hazards you will be scored on are the developing ones. Do not worry, you will not lose points for responding to other

hazards. The hazard perception part of the test will contain 14 film clips and 15 scoreable hazards. In one clip there will be an extra scoreable hazard i.e. 2 in total. Each developing hazard may require the driver to take some form of action such as changing speed or direction. You should respond by clicking the left or right mouse button whichever you prefer, as soon as you think, from the clues on the clip that this might happen. You will only see the test clips once so you must concentrate. You cannot go back or change your response. When you press one of the mouse buttons the video will not stop or slow down, but you will see a red flag appear at the bottom of the screen each time you press. This red flag shows that your response has been recorded. Your responses to the clips will be automatically recorded by the computer. They will be compared to marks set by DSA driving experts. The marking for each scoreable hazard is split into 5 parts. If you respond to the first part you will get 5 points, the second part 4 points, down to 1 point. If you fail to respond in the correct time zone or not at all or in an unacceptable manner (e.g.. constant clicking), you will receive 0 points for that clip. The earlier you pick up the clues and press your mouse button to record that you have seen the hazard the higher your score. It is important you respond to all hazards that you see even though there is only one scoreable hazard. However it is important to be careful not to make lots of unnecessary responses in a very short space of time, or during the clip. If this happens you will score 0 points and see this message at the end of the clip.



Optional trial clip - after the hazard perception element, you may be shown a video clip that is being tried out for future tests. This does not count as part of your test. They would like you to respond to this clip as it helps them develop future tests. After you have completed the test you will be offered a voluntary customer satisfaction survey. You are asked to provide feedback to the DSA about yourself and your testing experience with Prometric Thompson Learning.

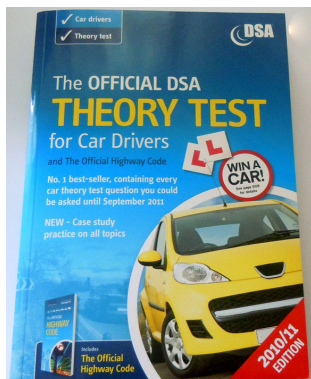
Test result- At the end of the test you will leave your desk and make your way to the Administrators desk to sign the signature log. You will then be given your result letter.

The letter will contain your score on both elements of the test and the result. Remember, you need to pass both elements to gain your Theory Test Pass.

If successful, you will be given an Official Driving Test Certificate in addition to the result letter .

****IMPORTANT - Your theory test pass certificate runs out after two years of passing your test ****

We wish you every success with your test.



Recommended Study Material

The official theory test for car drivers. This is the best selling theory test preparation book in the UK. This book gives you everything you need to learn about and maintain safe driving skills for life, written by the DSA. It is easy to understand, with clear graphics and straight forward layout. It includes advice regarding the hazard perception test and is regularly updated.

Price £12.99

PC DVD ROM Driving Test All Tests, (3 in 1 pack)

For use with a computer

Theory Test. This gives you every thing you need to learn about and maintain for safe driving skills for life.. It generates mock exams from the question bank and can store any questions you got wrong for instant retrieval.

Hazard Perception Test contains mock hazard perception exams. An excellent revision aid and a must for learners with a computer.

Driving test. Contains video tutorials on how to drive and a full mock driving test

Price £10.20



DVD Video Driving Test All Tests, (3 in 1 pack)

For use with a video player, using your video remote control to interact
Theory Test. Contains everything you need to learn about to pass the test. It generates mock exams from the question bank and can store any questions you got wrong for instant retrieval.

Hazard Perception Test contains mock hazard perception exams. An excellent revision aid and a must for learners with a computer.

Driving test. Contains video tutorials on how to drive and a full mock driving test

Price £12.99



All BOOKS, DVDs & CD ROMS available from-
www.surepassdrivingschool.com

or

0800 85 41 40

09.00-21.00 mon/fri 09.00-17.00 sat/sun

or your instructor

POST & PACKAGING FREE!!!

Show Me Tell Me

The DSA Show Me Tell Me questions test your knowledge on basic car maintenance and safety. At the start of your Driving test the Examiner will ask you two questions - one show me question and one tell me question. If you answer one or both incorrectly, you will gain one driving fault. (Answers in **BOLD** print)

1] Open the bonnet, Identify where you would check the engine coolant level is correct.

Identify the coolant tank and check the level against the min/max markings.

2] Open the bonnet , identify where the brake fluid reservoir is; how do you check you have a safe level of hydraulic fluid?

Identify the brake fluid reservoir and check the fluid level against the min/max markings.

3] Show me/ explain how you would check the power assisted steering is working properly before starting a journey.

[a] Gentle pressure on the steering wheel, maintained whilst the engine is started should result in slight but noticeable movement as the system begins to operate.

[b] Turning the steering wheel just after moving off will give an immediate indication that the system is working.

4] Open the bonnet, identify where you would check the engine oil level and also whether the engine has sufficient oil .**Ensure engine is cool and car is on flat level ground Identify the dipstick, pull it out and check the oil level against the min/max markings.**

5] Open the bonnet, identify the windscreen wash reservoir and tell me how you check the level.

Identify reservoir, lift off cap and make visual check as there are no external markings on the reservoir.

6] Show me how you would check that the Horn is working. (Off Road Only)

Press the horn and listen - turn on ignition if necessary.

7] Show me how you would check that the brake lights are working, [I can assist you if you need to turn on the ignition, but please DON'T START THE ENGINE]

Operate the brake pedal, make use of reflections in windows, garage doors etc or ask someone to help (may need to prompt not to start the engine)

8] Tell me how you would check the brakes are working before starting a journey

As you move off, check the brakes, they should not feel spongy and the car should not pull to one side.

9] Tell me how you would check that the headlights and tail lights are working

Turn on lights [turn on ignition if necessary], walk around car and check whether lights are on.

10] Show me how you would check the direction indicators are working correctly

Activate indicators or Hazard Warning lights and walk around the car to check all are working.

11] Tell me where you would find information about recommended tyre pressures and how the pressures should be checked.

Check manufacturer's manual. Check tyre pressures using a reliable pressure guage, when tyres are cold. Don't forget the spare and remember to refit valve caps.

12] Tell me how you would check the parking brake for excessive wear

Apply the parking brake - when fully applied it should hold the car securely, without excessive travel in the parking brake lever.

13] Tell me how to make sure the head restraint is correctly adjusted, to provide best protection in the event of an accident

The head restraint should be adjusted so the rigid part of the restraint is at least as high as the eye or top of the ears and as close to the back of the head as is comfortable. N.B Some restraints might not be adjustable.

14] Tell me how you would check the tyres for sufficient tread-depth and that their general condition is safe to use on the road

Safe tyres have no cuts or bulges. Tread depth should be at least 1.6mm across the central ¾ of the tyre breadth and around the circumference.

15] Show me how you would clean the windscreen, using the windscreen washer and wipers.

Operate control to wash and wipe windscreen (turn on ignition if necessary)

16] Show me how you would set the demister controls to clear windows plus both the front and rear screens effectively.

Set all relevant controls - fan, temperature, air direction/source and heated screen to clear windscreen and windows - engine does not have to be started for this demonstration .

17] Tell me how you would know if there was a problem with your anti-lock braking system

Warning light should illuminate on the panel, if there is a fault with the anti-lock braking system.

18] Show me how you switch your headlight from dipped to main beam and explain how you would know the main beam was on from inside the car.

Operate the switch (with ignition or engine on if necessary) check with Main Beam warning light

19] Show me how you would switch on the rear fog light[s] and explain when you would use it/them [no need to exit the vehicle]

Operate switch, [turn on dipped headlights and ignition if necessary] Check warnin g light is on. Explain use.

How to pass the theory test.

Multiple Choice Element

- 1) Obtain the study book or CD ROM advertised on page 4.
- 2) Study the book or CD ROM.
- 3) Attempt mock exam 1 (page 7) or one of the mock exams on the CD ROM. Score more than 30, great you passed.
- 4) Study the book or CD ROM again.
- 5) Attempt mock exam 2 (page 10) or a different mock exam on the CD ROM. Score more than 30, great you passed.
- 6) Study the book or CD ROM again.
- 7) Attempt mock exam 3 (page 13) or a different mock exam on the CD ROM. Score more than 30, great you passed.
- 8) If you still have not scored over 30 then carry on studying the book or CD ROM, before attempting another mock exam from the CD ROM.
- 9) If you have the book then get a friend to ask you 35 random questions to you. Carry on studying until you start getting over 30 out of 35 all the time.

Hazard perception element.

The secret to passing is to click your mouse as soon as a hazard or sign warning you of a hazard comes into view.

The CD ROM (see page 4) or the Roadsense DVD (see page 4) are the ideal tools to help you pass this exam.

Hazards

- | | |
|--|--|
| 1) Warning signs, these are triangular with a red boarder. | 10) Ice or any sudden changes in road or weather conditions. |
| 2) Traffic lights (on any colour). | 11) Railway Crossings. |
| 3) Parked cars. | 12) Cyclists. |
| 4) Pedestrian crossings. | 13) Roundabouts. |
| 5) Pedestrians, walking towards or on the road. | 14) Roadwork's. |
| 6) Junctions. | 15) Large vehicles including busses (must be blocking your path). |
| 7) Vehicles coming out of driveways. | 16) Ice cream vans. |
| 8) Animals. | 17) Something that may cause you to break or change direction to avoid it. |
| 9) Bends in the road. | |

REMEMBER-The earlier you spot the hazard and click your mouse, the better your final score.

E.G.. You are driving down a road and ahead is a car reversing off a drive.

You should click your mouse as soon as you see it, or even its reversing lights.

This will score maximum points.

If you respond when the car gets onto the road you will score minimum points.

If you click when there is no hazard then you will receive no points for the clip, even if you spot the real hazard.

A Look at Some Case Study Questions for the Theory Test

In your Theory Test you will be presented with one case study, where you will be required to answer 5 questions related to the scenario displayed on the screen. Each question will still be in the multiple choice format, as with the other theory test questions. You will still need to answer 50 multiple-choice questions that are broken down as follows.

- 45 multiple choice questions, and
- 5 multiple choice questions that relate to the case study.

The pass mark remains at 43/50

An Example of a typical case study question is shown below

CASE STUDY 1

You decide to visit your friend who lives about 20 miles away. The journey will take you on various roads including country lanes and A roads.

You've been before, so you think you know the way.

You also have a mobile phone with you, so you will be able to ring for directions if you get lost.

During the journey you go the wrong way and need to turn round. Later on you decide to ring your friend to make sure you are still travelling in the right direction.

1/To turn around after going the wrong way, you decide to make a U-Turn in the road. Before doing this, what should you do?

MARK ONE ANSWER

- Give an arm signal as well as using indicators.
- Signal so that other road users can slow down for you.
- Look over your shoulder for a final check
- Select a higher gear than normal

CASE STUDY 1

You decide to visit your friend who lives about 20 miles away. The journey will take you on various roads including country lanes and A roads.

You've been before, so you think you know the way.

You also have a mobile phone with you, so you will be able to ring for directions if you get lost.

During the journey you go the wrong way and need to turn round. Later on you decide to ring your friend to make sure you are still travelling in the right direction.

2/ What should you do as you approach a bridge on your journey. (sign shows oncoming vehicles in the middle of the road)

MARK THREE ANSWERS

- Move into the middle of the road to get a better view
- Slow Down
- Consider using the horn
- Find another route
- Beware of Pedestrians

Case Study Questions - continued

CASE STUDY 1

You decide to visit your friend who lives about 20 miles away. The journey will take you on various roads including country lanes and A roads.

You've been before, so you think you know the way.

You also have a mobile phone with you, so you will be able to ring for directions if you get lost.

During the journey you go the wrong way and need to turn round. Later on you decide to ring your friend to make sure you are still travelling in the right direction.

3/ During your journey you ring your friend. What is the safest way for you to use your mobile phone?

MARK ONE ANSWER

- Use Hands free equipment
- Find a suitable place to stop
- Travel slowly on a quiet road
- Direct your call through the operator

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During the journey you go the wrong way and need to turn round. Later on you decide to ring your friend to make sure you are still travelling in the right direction.

4/ You are travelling along a busy road. A horse and rider are approaching - what should you do?

MARK TWO ANSWERS

- Increase your speed
- Sound Your Horn
- Flash your headlights
- Go slowly past
- Give plenty of room
- Rev your engine

CASE STUDY 1

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You've been before, so you think you know the way.

You also have a mobile phone with you, so you will be able to ring for directions if you get lost.

During the journey you go the wrong way and need to turn round. Later on you decide to ring your friend to make sure you are still travelling in the right direction.

5/ Near the end of your journey, you come to a pedestrian crossing, with pedestrians who are hesitating to cross. Why should you never wave people across at pedestrian crossings?

MARK ONE ANSWER

- There may be another vehicle coming
- They may not be looking
- It is safer for you to carry on
- They may not be ready to cross

Mock Theory Test Paper "1" (Mark One Answer Unless Otherwise Stated)

1. You should not use a mobile phone whilst driving.
 - A. Until you are satisfied no other traffic is near
 - B. Unless you are able to drive one handed.
 - C. Because it may distract your attention from the road ahead.
 - D. Because reception is poor when the engine is running.
2. When you are moving off from behind a parked car you should. **MARK THREE ANSWERS.**
 - A. Look round before you move off.
 - B. Use all the mirrors on the vehicle
 - C. Look round after moving off
 - D. Use the exterior mirrors only
 - E. Give a signal if necessary
 - F. Give a signal after moving off
3. You should only flash your headlights to other road users
 - A. To show that you are giving way
 - B. To show that you are about to turn
 - C. To tell them you have right of way
 - D. To let them know you are there
4. You are driving in traffic at the speed limit for the road. The driver behind is trying to overtake. You should
 - A. Move closer to the car ahead so the driver has no room to overtake
 - B. Wave the driver behind to overtake when it is safe
 - C. Keep a steady course and allow the driver behind to overtake
 - D. Accelerate to get away from the driver behind.
5. You should never wave people across at pedestrian crossings because.
 - A. There may be another vehicle coming
 - B. They may not be looking
 - C. It is safer for you to carry on
 - D. They may not be ready to cross
6. How can you reduce the chances of your car being broken into when left unattended
 - A. Take all contents with you
 - B. Park near a taxi rank
 - C. Place any valuables on the floor
 - D. Park near a fire station.
7. It is essential that tyre pressures be checked regularly. When should this be done
 - A. After any lengthy journey
 - B. After traveling at high speed
 - C. When Tyres are hot
 - D. When Tyres are cold.
8. Which three does the law require you to keep in good condition? **MARK THREE ANSWERS**
 - A. Gears
 - B. Transmission
 - C. Headlights
 - D. Windscreen
 - E. Seat belts.
9. You are driving on a Motorway. The traffic ahead is braking sharply because of an accident. How could you warn following traffic
 - A. Briefly use the hazard warning lights
 - B. Switch on the hazard warning lights continuously
 - C. Briefly use the rear fog lights
 - D. Switch on the headlights continuously
10. You are carrying two 13 year old children in the car and their parents in your car. Who is responsible for seeing that the children wear seat belts
 - A. The children's parents
 - B. You, the driver
 - C. The front-seat passenger
 - D. The children
11. When a roof rack is not being used it should be removed. Why is this?
 - A. It will affect the suspension
 - B. It is illegal
 - C. It will affect your braking
 - D. It will waste fuel.
12. Turning your steering wheel whilst your vehicle is stationary can cause damage to the **MARK TWO ANSWERS**
 - A. Gearbox
 - B. Engine
 - C. Brakes
 - D. Steering
 - E. Tyres.

Mock Theory Test Paper "1" (Mark One Answer Unless Otherwise Stated)

13. In very hot weather the road surface can get soft. Which TWO will be affected most **MARK TWO ANSWERS**
- The suspension
 - The steering
 - The braking
 - The exhaust.
14. When would an anti-lock braking system start to work?
- After the parking brake has been applied
 - Whenever pressure on the brake pedal is applied
 - Just as the wheels are about to lock
 - When the normal braking system fails
15. You are turning left on a slippery road. The back of your vehicle slides to the right. You should
- Brake firmly and not turn the steering wheel
 - Steer carefully to the left
 - Steer carefully to the right
 - Brake firmly and steer to the left
16. You wish to park facing downhill which TWO of the following should you do? **MARK TWO ANSWERS**
- Turn the steering wheel towards the kerb
 - Park close to the bumper of another car
 - Park with two wheels on the kerb
 - Put the handbrake on firmly
 - Turn the steering wheel away from the kerb
17. What else can seriously affect your concentration other than alcoholic drinks. **MARK THREE ANSWERS**
- Drugs
 - Tiredness
 - Tinted windows
 - Contact lenses
 - Loud music
18. You are not sure if your cough medicine will affect you. What TWO things could you do? **MARK TWO ANSWERS**
- Ask your doctor
 - Check the medicine label
 - Drive if you feel all right
 - Ask a friend or relative for advice
19. As a provisional licence holder you must not drive a motor car. **MARK TWO ANSWERS**
- At more than 50 mph
 - On your own
 - On the Motorway
 - Under the age of 18 years of age at night
 - With passengers in the rear seats
20. You are taking drugs that are likely to affect your driving. What should you do?
- Seek medical advice before driving
 - Limit your driving to essential journeys
 - Only drive if accompanied by a full licence holder
 - Drive only for short distances
21. A horse rider is in the left hand lane approaching a roundabout. You should expect the rider to
- Go in any direction
 - Turn right
 - Turn left
 - Go ahead
22. As you approach a pelican crossing the lights change to Green. Elderly people are halfway across. You should
- Wave them to cross as quickly as they can
 - Rev your engine to make them hurry
 - Flash your lights in case they have not heard you
 - Wait because they will take longer to cross
23. You want to turn right from a main road into a side road. Just before turning you should
- Cancel your right-turn signal
 - Select first gear
 - Check for traffic overtaking on your right
 - Stop and set the handbrake
24. There are flashing amber lights under a school warning sign. What action should you take?
- Reduce speed until you are clear of the area
 - Keep up your speed and sound the horn
 - Increase the speed to clear the area quickly
 - Wait at the lights until they change to green

25. It is very windy. You are about to overtake a cyclist. You should
- A. Overtake slowly
 - B. Allow extra room
 - C. Sound your horn
 - D. Keep close as you pass
26. You are traveling behind a bus that pulls up at a bus stop. What should you do **MARK TWO ANSWERS**
- A. Accelerate pass the bus sounding your horn
 - B. Watch carefully for pedestrians
 - C. Be ready to give way to the bus
 - D. Pull in closely behind the bus
27. You are driving down a steep hill. You suddenly notice your brakes are not working as normal. What is the usual cause of this?
- A. The brakes are overheating
 - B. Air in the brake fluid
 - C. Oil on the brakes
 - D. Badly adjusted brakes
28. You are on a well-lit Motorway at night. You must
- A. Use only your sidelights
 - B. Always use your headlights
 - C. Always use rear fog lights
 - D. Use headlights only in bad weather
29. When snow is falling heavy you should
- A. Drive provided you use your headlights
 - B. Not drive unless you have a mobile phone
 - C. Drive only when your journey is short
 - D. Not drive unless it is essential
30. You are driving on a Motorway. The car ahead shows its hazard lights for a short time. This tells you that.
- A. The driver wants you to overtake
 - B. The other car is going to change lanes
 - C. Traffic ahead is slowing or stopping suddenly
 - D. There is a speed police check ahead
31. You are on a Two-lane dual carriageway. For which TWO of the following would you use the right hand lanes. **MARK TWO ANSWERS**
- A. Turning right
 - B. Normal progress
 - C. Staying at the minimum allowed speed
 - D. Constant high speed
 - E. Overtaking slower traffic
 - F. Mending punctures
32. What is the national speed limit for a single carriageway road for cars and motorcycles?
- a. 70 mph
 - b. 60 mph
 - c. 50 mph
 - d. 30 mph
33. When may you not overtake on the left?
- A. On a free-flowing Motorway or dual carriageway
 - B. When the traffic is moving slowly in queues
 - C. On a one way street
 - D. When the car in front is signaling to turn right
34. A police officer asks to see your documents. You do not have them with you. You may produce them at a police station within
- A. Five days
 - B. Seven days
 - C. 14 days
 - D. 21 days
35. An accident has just happened. An injured person is lying in the busy road. What is the first thing you should do to help
- A. Treat the person for shock
 - B. Warn other traffic
 - C. Place them in the recovery position
 - D. Make sure the injured person is kept warm

Check your answers on Page 18

Mock Theory Test Paper "2" (Mark One Answer Unless Otherwise Stated)

1. When a trailer swerves or snakes when you are towing it. You should
 - A. Ease off the accelerator and reduce your speed
 - B. Let go of the steering wheel and let it correct itself
 - C. Brake hard and hold the pedal down
 - D. Increase your speed as quickly as possible
2. What TWO safeguards could you take against fire risk to your vehicle. **MARK TWO ANSWERS**
 - A. Keep water levels above maximum
 - B. Carry a fire extinguisher
 - C. Avoid driving with a full tank of petrol
 - D. Use unleaded petrol
 - E. Check out any strong smell of petrol
 - F. Use low octane fuel
3. You arrive at an accident where someone is suffering from severe burns. You should
 - A. Burst an blisters
 - B. Douse the burns thoroughly with cool liquid
 - C. Apply lotions to the injury
 - D. Remove anything sticking to the burns
4. You have stopped at the scene of an accident to give help. Which THREE things should you do **MARK THREE ANSWERS**
 - A. Keep injured people warm and comfortable
 - B. Keep injured people calm by talking to them reassuringly
 - C. Keep injured people on the move by walking them around
 - D. Give injured people a warm drink
 - E. Make sure that injured people are not left alone
5. The cost of your insurance may be reduced if
 - A. Your car is large and powerful
 - B. You are using the car for work purposes
 - C. You have penalty points on your licence
 - D. You are over 25 years old
6. Your vehicle needs a current MOT certificate. You do not have one. Until you do have one you will not be able to renew your
 - A. Driving licence
 - B. Vehicle insurance
 - C. Road tax disc
 - D. Vehicle registration document
7. When traffic lights are out of order. Who has priority?
 - A. Traffic going straight on
 - B. Traffic turning right
 - C. Nobody
 - D. Traffic turning left.
8. You are following a vehicle on a wet road. You should leave a time gap of at least
 - A. One second
 - B. Two seconds
 - C. Three seconds
 - D. Four seconds
9. To avoid an accident when entering a contra-flow system you should **MARK THREE ANSWERS**
 - A. Reduce speed in good time
 - B. Switch lanes anytime to make progress
 - C. Choose an appropriate lane early
 - D. Keep the correct separation distance
 - E. Increase speed to pass through quickly
 - F. Follow other motorists closely to avoid long queues
10. You MUST obey signs giving orders. These signs are mostly.
 - A. Green rectangles
 - B. Red triangles
 - C. Blue rectangles
 - D. Red circles
11. You are waiting at a pelican crossing. The red light changes to flashing amber. This means you must
 - A. Wait for pedestrians on the crossing to clear
 - B. Move off immediately without any hesitation
 - C. Wait for the green light before moving off
 - D. Get ready and go when the continuous amber light shows
12. You are driving on a road that has a cycle lane. The lane is marked by a broken white line. This means that **MARK TWO ANSWERS**
 - A. You should not drive in the lane unless it is unavoidable
 - B. You should not park in the lane unless it is unavoidable
 - C. You can drive in the lane anytime
The lane must be used by motorcyclists in heavy traffic

Mock Theory Test Paper "2" (Mark One Answer Unless Otherwise Stated)

13. You are away from home and have to park your vehicle overnight. Where should you leave it?
- Opposite another parked vehicle
 - In a quiet road
 - Opposite a traffic island
 - In a secure car park
14. Your vehicle breaks down on the hard shoulder of a Motorway. You decide to use your mobile phone to call for help. You should
- Stand at the rear of the vehicle while making the call
 - Try to repair the vehicle yourself
 - Get out of the vehicle by the right hand door
 - Check your location from the marker posts on the left
15. While you are driving in fog it becomes necessary to use front fog lights. You should
- Only turn them on in heavy traffic conditions
 - Remember not to use them on Motorways
 - Only use them with dipped headlights
 - Remember to switch them off as visibility improves
16. Hills can affect the performance of your car. Which TWO apply when driving up steep hills
MARK TWO ANSWERS
- Higher gears will pull better
 - You will slow down sooner
 - Overtaking will be easier
 - The engine will work harder
 - The steering will feel heavier
17. Some two way roads are divided into three lanes. Why are these particularly dangerous?
- Traffic in both directions can use the middle lane to overtake
 - Traffic can travel faster in poorer weather conditions
 - Traffic can overtake on the left
 - Traffic uses the middle lane for emergencies only
18. You are towing a caravan. Which is the safest type of rear view mirror to use?
- Interior wide angle view mirrors
 - Extended-arm side mirrors
 - Ordinary door mirrors
 - Ordinary interior mirrors
19. Why should you look particularly for motorcyclists and cyclists at junctions?
- They may want to turn into the side road
 - They may slow down to let you turn
 - They are harder to see
 - They might not see you turn
20. You are driving towards a Zebra Crossing. Waiting to cross is a person in a wheelchair. You should
- Continue on your way
 - Wave to the person to cross
 - Wave to the person to wait
 - Be prepared to stop
21. How would you react to drivers who appear to be inexperienced?
- Sound your horn to warn them of your presence
 - Be patient and be prepared for them to act more slowly
 - Flash your headlight to indicate that it is safe for them to proceed
 - Overtake them as soon as possible
22. You are about to return home from holiday when you become ill. A doctor prescribes drugs that are likely to affect your driving. You should
- Drive only if someone is with you
 - Avoid driving on Motorways
 - Not drive yourself
 - Never drive at more than 30 mph
23. How can you tell if you are driving on ice? **MARK TWO ANSWERS**
- The tyres make a rumbling noise
 - The tyres make hardly any noise
 - The steering become heavier
 - The steering becomes lighter
24. When driving in fog in daylight you should use
- Sidelights
 - Full beam headlights
 - Hazard lights
 - Dipped headlights

14 Mock Theory Test Paper "2" (Mark One Answer Unless Otherwise Stated)

25. You are driving in heavy rain. Your steering suddenly becomes very light. You should
- Steer towards the side of the road
 - Apply gentle acceleration
 - Brake firmly to reduce speed
 - Ease off the accelerator
26. You are on a good, dry road surface and your vehicle has good brakes and Tyres. What is the overall stopping distance at 40 mph?
- 23 Metres (75 feet)
 - 36 metres (118 feet)
 - 53 metres (175 feet)
 - 96 metres (315 feet)
27. Daytime visibility is poor but not seriously reduced. You should switch on
- Headlights and fog lights
 - Front fog lights
 - Dipped headlights
 - Rear fog lights
28. You have a loose filler cap on your diesel fuel tank. This will **MARK TWO ANSWERS**
- Waste fuel and money
 - Make roads slippery for other road users
 - Improve your vehicles fuel consumption
 - Increase the level of exhaust emissions
29. The main cause of brake fade is
- The brakes overheating
 - Air in the brake fluid
 - Oil on the brakes
 - The brakes out of adjustment
30. For which TWO of these may you use hazard warning lights?
- When driving on a Motorway to warn drivers behind of a hazard ahead
 - When you are double parked on a two way road
 - When your direction indicators are not working
 - When warning oncoming traffic that you intend to stop
 - When your vehicle has broken down and is causing an obstruction
31. Which one of these is more likely to deter the theft of your vehicle?
- An immobiliser
 - Tinted windows
 - Locking wheel nuts
 - A sun screen.
32. At which type of crossing are cyclists allowed to ride across with pedestrians?
- Toucan
 - Puffin
 - Pelican
 - Zebra
33. What should you use your horn for?
- To alert others to your presence
 - To allow you right of way
 - To greet other road users
 - To signal your annoyance
34. You are driving a slow moving vehicle on a narrow road. When traffic wishes to overtake you should
- Take no action
 - Put your hazard warning lights on
 - Stop immediately and wave it on
 - Pull in safely as soon as you can do so.
35. Which FOUR are most likely to cause you to lose concentration while you are driving? **MARK FOUR ANSWERS**
- Using a mobile phone
 - Talking into a microphone
 - Tuning your car radio
 - Looking at a map
 - Checking the mirrors
 - Using the demisters

Mock Theory Test Paper "3" (Mark One Answer Unless Otherwise Stated)

1. Before making a U-turn in the road, you should
 - A. Give an arm signal as well as using your indicators
 - B. Signal so other drivers can slow down for you
 - C. Look over your shoulder for a final check
 - D. Select a higher gear than normal
2. Using a mobile phone while you are driving
 - A. Is acceptable in a vehicle with power steering
 - B. Will reduce your field of vision
 - C. Could distract your attention from the road
 - D. Will affect your vehicles electronic equipment
3. A pelican crossing that crosses the road in a straight line and has a central island **MUST** be treated as
 - A. One crossing in daylight only
 - B. One complete crossing
 - C. Two separate crossings
 - D. Two crossings during darkness.
4. A flashing green beacon on a vehicle means
 - A. Police on non-urgent duties
 - B. Doctor on an emergency call
 - C. Road safety patrol operating
 - D. Gritting in progress.
5. Which of the following vehicles will use blue flashing beacons? **MARK THREE ANSWERS**
 - A. Motorway maintenance
 - B. Bomb disposal
 - C. Blood transfusion
 - D. Police patrol
 - E. Breakdown recovery
6. How can you help prevent your car radio being stolen?
 - A. Park in an unlit area
 - B. Hide the radio with a blanket
 - C. Park near a busy junction
 - D. Install a security coded radio
7. For which two of these may you use hazard warning lights? **MARK TWO ANSWERS**
 - A. When traveling on a Motorway to warn drivers behind of a hazard ahead
 - B. When you are double parked on a two way road
 - C. When your direction indicators are not working
 - D. When warning oncoming traffic that you intend to stop
 - E. When your vehicle has broken down and is causing an obstruction
8. Driving with under-inflated Tyres can affect **MARK TWO ANSWERS**
 - A. Engine temperature
 - B. Fuel consumption
 - C. Braking
 - D. Oil pressure
9. A properly adjusted head restraint will
 - A. Make you more comfortable
 - B. Help you to avoid neck injury
 - C. Help you to relax
 - D. Help you to maintain your driving position
10. Car passengers **MUST** wear a seat belt if one is available, unless they are
 - A. Under 14 years old
 - B. Under 1.5 metres (5 feet) in height
 - C. Sitting in the rear seat
 - D. Exempt for medical reasons
11. Red routes in major cities have been introduced to
 - A. Raise the speed limits
 - B. Help the traffic flow
 - C. Provide better parking
 - D. Allow lorries to load more freely
12. Your vehicle is fitted with anti-lock brakes. To stop quickly in an emergency you should
 - A. Brake firmly and pump the brake pedal on and off
 - B. Brake rapidly and firmly without releasing the brake pedal
 - C. Brake gently and pump the brake pedal on and off
 - D. Brake rapidly once, and immediately release the brake pedal

Mock Theory Test Paper "3" (Mark One Answer Unless Otherwise Stated)

- 13 You are on a fast, open road in good conditions. For safety, the distance between you and the vehicle in front should be
- A two-second time gap
 - One car length
 - 2 metres (6 feet 6 inches)
 - Two car lengths
- 14 Before starting a journey in freezing weather you should clear ice and snow from your vehicle's **MARK FOUR ANSWERS**
- Aerial
 - Windows
 - Bumper
 - Lights.
 - Mirrors
 - Number plates
- 15 You are driving along a wet road. How can you tell if your vehicle is aquaplaning?
- The engine will stall
 - The engine noise will increase
 - The steering will feel heavy
 - The steering will feel very light
- 16 A driver behavior has upset you. It may help if you
- Stop and take a break
 - Shout abusive language
 - Gesture to them with your hand
 - Follow their car, flashing the headlights
- 17 You have been convicted of whilst driving through drink and drugs. You will find this is likely to cause the cost of one of the following to rise considerably. Which one?
- Road fund Licences
 - Insurance premiums
 - Vehicle test certificate
 - Driving licence.
- 18 Driving long distances can be tiring. You can prevent this by **MARK THREE ANSWERS**
- Stopping every so often for a walk
 - Opening a window for some fresh air
 - Ensuring plenty of refreshment breaks
 - Completing the journey without stopping
 - Eating a large meal before driving
- 19 Which three of the following are hazards motorcyclists present in queues of traffic?
Mark Three Answers.
- Cutting in just in front of you
 - Riding in single file
 - Passing very close to you
 - Riding with their headlight on dipped beam
 - Filtering between the lanes
- 20 Which age group of drivers is most likely to be involved in a road accident?
- 36 to 45-year-olds
 - 55-year-olds and over
 - 46 to 55-year-olds
 - 17 to 25-year-olds
- 21 You want to reverse into a side road. You are not sure if the area behind your car is clear. What should you do?
- Look through the rear window only
 - Get out and check
 - Check the mirrors only
 - Carry on, assuming it is clear.
- 22 An injured motorcyclist is lying unconscious in the road. You should
- Remove the safety helmet
 - Seek medical assistance
 - Move the person off the road
 - Remove the leather jacket
- 23 You see a pedestrian with a dog. The dog has a bright orange lead and collar. This especially warns you that the pedestrian is
- Elderly
 - Dog training
 - Colour blind
 - deaf

Mock Theory Test Paper "3" (Mark One Answer Unless Otherwise Stated)

- 24 Why could keeping the clutch down or selecting neutral for a long period of time could be dangerous?
- Fuel spillage will occur
 - Engine damaged may be caused
 - You will have less steering and braking control
 - It will wear Tyres out more quickly
- 25 You are on a narrow road at night. A slower moving vehicle ahead has been signaling right for some time. What should you do
- Overtake on the left
 - Flash your headlights before overtaking
 - Signal right and sound your horn
 - Wait for the signal to be canceled before overtaking
26. Front fog lights may be used ONLY if
- Your headlights are not working
 - They are operated with rear fog lights
 - They were fitted by the vehicle manufacturer
 - Visibility is seriously reduced
27. You have been driving in thick fog which has now cleared. You must switch off your rear fog lights because
- They use a lot of power from the battery
 - They make your brake lights less clear
 - They will cause dazzle in your rear view mirror
 - They may not be properly adjusted
28. Areas reserved for trams may have **MARK THREE ANSWERS**
- Metal studs around them
 - White line markings
 - Zig zag markings
 - A different coloured surface
 - Yellow hatch markings
 - A different surface texture
29. A basic rule when on a Motorway is
- Use the lane that has least traffic
 - Keep to the left lane unless overtaking
 - Overtake on the side that is clearest
 - Try to keep above 50 MPH to avoid congestion
- 30 When parking and leaving your car for a few minutes you should
- Leave it unlocked
 - Lock it and remove the key
 - Leave the hazard warning lights on
 - Leave the interior light on
31. Where you see lights but no speed limit signs the limit is usually
- 30 mph
 - 40 mph
 - 50 mph
 - 60 mph
- 32 You are entering an area of roadwork's. There is a temporary speed limit displayed. You must
- Not exceed the speed limit
 - Obey the limit only during rush hour
 - Accept the speed limit as advisable
 - Obey the speed limit except for overnight
- 33 The dual carriageway you are turning right onto has a narrow central reserve. You should
- Proceed to the central area and wait
 - Wait until the road is clear in both directions
 - Stop in first lane so other vehicles give way
 - Emerge slightly to show your intentions
- 34 What is the legal minimum insurance cover you must have to drive on public roads?
- Fire and theft
 - Theft only
 - Third party
 - Fire only
35. You see a car on the hard shoulder of a Motorway with a HELP pennant displayed. This means the driver is most likely to be
- A disabled person
 - First aid trained
 - A foreign visitor
 - A rescue control person

AnswersMock Theory Test Paper "1"

1	C	8	C,D,E	15	C	22	D	29	D
2	A,B,E	9	A	16	A,D	23	C	30	C
3	D	10	B	17	A,B,E	24	A	31	A,E
4	C	11	D	18	A,B	25	B	32	B
5	A	12	D,E	19	B,C	26	B,C	33	A
6	A	13	B,C	20	A	27	A	34	B
7	D	14	C	21	A	28	B	35	B

Pass mark 30 out of 35

Questions with multiple answers, all answers must be correct to score one point

Mock Theory Test Paper "2"

1	A	8	D	15	D	22	C	29	A
2	B,E	9	A,C,D	16	B,D	23	B,D	30	A,E
3	B	10	D	17	A	24	D	31	A
4	A,B,E	11	A	18	B	25	D	32	A
5	D	12	A,B	19	C	26	B	33	A
6	C	13	D	20	D	27	C	34	D
7	C	14	D	21	B	28	A,B	35	A,B,C,D

Pass mark 30 out of 35

Questions with multiple answers, all answers must be correct to score one point

Mock Theory Test Paper "3"

1	C	8	B,C	15	D	22	B	29	B
2	C	9	B	16	A	23	D	30	B
3	B	10	D	17	B	24	C	31	A
4	B	11	B	18	A,B,C	25	D	32	A
5	B,C,D	12	B	19	A,C,E	26	D	33	B
6	D	13	A	20	D	27	B	34	C
7	A,E	14	B,D,E,F	21	B	28	B,D,F	35	A

Pass mark 30 out of 35

Questions with multiple answers, all answers must be correct to score one point

Code of Practice incorporating Terms and Conditions

Introduction

A Surepass Driving Instructor (SDI) gives lessons to clients training to drive cars. The (SDI) must be and remain registered with the Driving Standards Agency (DSA).

Personal conduct

- 1) The SDI will at all times behave in a professional manner towards clients
- 2) Clients will be treated with respect and consideration
- 3) The SDI will try to avoid physical contact with a client except in an emergency or in the normal course of greeting
- 4) Whilst reserving the right to decide against giving tuition, the company or the SDI will not act in any way which contravenes legislation on discrimination

Business Dealings

- 1) Surepass will safeguard any money you pay in advance directly to the company, otherwise any monies or vouchers paid in advance to the instructor is seen as a personal arrangement between you and the instructor and is not the companies responsibility. If you would like Surepass to safeguard your advance lessons please pay by credit or debit card over the phone, we will send you vouchers to pay the instructor as you take your lessons .
- 2) The SDI should check a clients entitlement to drive the vehicle and his/her ability to read a number plate at the required distance on the first lesson. The SDI will advise clients when to apply for their practical test, taking account of local waiting times and forecast of clients potential for achieving test pass standard. (excludes intensive courses)
- 3) The SDI will not rearrange a clients driving test without their agreement.
- 4) The SDI will at all times, to the best of his or her ability, endeavor to teach the client skills appropriate to the test according to the DSA's recommended syllabus
- 5) If the client is on a course and has not reached test standard within a specified time the instructor has the right to refuse the use of the car for the test and the test fee will be lost .
- 6) Surepass accept no responsibility for candidates arriving at the theory test at the wrong time or without the correct documentation
- 7) The client can change a booked lesson without any loss as long as 48 hours notice is given (2 weeks notice is required for an intensive course).

Complaints

If a client feels our service has not met their complete satisfaction then they must raise the matter with their SDI. Should the client still be dissatisfied, the client should contact the booking line on 0800 85 41 40 or write to the Customer Services Manager, Surepass Ltd, 45 Runnymede, Swinton, Manchester, M27 5WA or email michelle.partington@surepass.biz Once we have received your complaint you will be contacted by telephone within 2 working days. In most cases we will aim to resolve the issue the same day . In some cases it may take longer, you will be kept up to date by telephone with how it is progressing.

Advertising

All advertising shall be honest; claims made shall be capable of verification and comply with codes of practice set down by the Advertising Standards Authority. Advertising that refers to clients' pass rates should not be open to misinterpretation and the basis on which the calculation is made should be made clear.

Special note for intensive courses.

You may need to book extra lessons if you do not meet your lesson targets. If your instructor is unable to carry out these lessons please contact the booking line and we will try to arrange another instructor to do the lessons. If no other instructors are available then we may have to postpone your driving test to a later date.

NB We all learn at different speeds. Please don't be hard on yourself or your instructor if you do not reach the required standard within the hours booked. Rest assured , we will do our best to get you your full car licence with as few lessons as possible.

Refund Policy

Any request for a refund must be made in writing. Refunds on unused lessons will only be considered if we cannot provide you with a driving instructor. To request a refund please write to Surepass Ltd , 45 Runnymede, Swinton, Manchester, M27 5WA or alternatively email michelle.partington@surepass.biz DO NOT send back any vouchers at this stage. If your refund is authorised we will write to you asking you to return any unused vouchers.

Vouchers

All vouchers have an expiry date. Vouchers are non transferable and cannot be replaced or reissued. No refunds are offered for expired vouchers.

10 Hour Intensive Training Programme

Stage One 1-2 hours

Topic	Done	Topic	Done
Controls		Turning Left	
Moving Away		Turning Right	
Stopping		T Junctions	
Hill Starts		Crossroad's	
<p>At the end of this stage you should be able to carry out the following unaided Move away under control. Build your speed up to 30 MPH using all the gears at the correct time. Carry out simple left & right turns. Deal with simple T Junctions safely</p>			
As this standard been achieved	yes no	Number of extra lessons required to achieve this standard	

Topic	Done	Topic	Done
Turn in the Road		Difficult Left turns	
Reverse round a corner		Difficult Right turns	
Reverse & Bay Parking		Difficult T Junctions	
Meeting Situations		Difficult Crossroad's	
<p>At the end of this stage you should be able to carry out the following unaided Control the car at slow speeds, Do the turn in the road, reverse round a corner & parallel park under control & accurately. Carry out difficult left & right turns. Deal with difficult T Junctions. Use reasonable judgment in meeting situations & emerging from junctions</p>			
As this standard been achieved	yes no	Number of extra lessons required to achieve this standard	

Stage Two 3-5 hours

Topic	Done	Topic	Done
Emergency Stop & Mirrors		Overtaking	
Pedestrian Crossings & Signals		Dual Carriageways	
<p>At the end of this stage you should be able to carry out the following unaided Stop the vehicle as in an emergency under full control. Deal with pedestrian crossings safely. Show awareness and anticipation when approaching pedestrian crossings and cyclists. Make progress by driving at a speed appropriate to the road and conditions</p>			
As this standard been achieved	yes no	Number of extra lessons required to achieve this standard	

Stage Three 6-8 hours

Please read our Terms & Conditions on Page 17

20 Hour Intensive Training Programme

Stage One 1-7 hours

Topic	Done	Topic	Done
Controls		Turning Left	
Moving Away		Turning Right	
Stopping		T Junctions	
Hill Starts		Crossroad's	
<p>At the end of this stage you should be able to carry out the following unaided Move away under control. Build your speed up to 30 MPH using all the gears at the correct time. Carry out simple left & right turns. Deal with simple T Junctions safely</p>			
As this standard been achieved	yes no	Number of extra lessons required to achieve this standard	

Stage Two 8-14 hours

Topic	Done	Topic	Done
Turn in the Road		Difficult Left turns	
Reverse round a corner		Difficult Right turns	
Reverse & Bay Parking		Difficult T Junctions	
Meeting Situations		Difficult Crossroad's	
<p>At the end of this stage you should be able to carry out the following unaided Control the car at slow speeds, Do the turn in the road, reverse round a corner & parallel park under control & accurately. Carry out difficult left & right turns. Deal with difficult T Junctions. Use reasonable judgment in meeting situations & emerging from junctions</p>			
As this standard been achieved	yes no	Number of extra lessons required to achieve this standard	

Topic	Done	Topic	Done
Emergency Stop & Mirrors		Overtaking	
Pedestrian Crossings & Signals		Dual Carriageways	
<p>At the end of this stage you should be able to carry out the following unaided Stop the vehicle as in an emergency under full control. Deal with pedestrian crossings safely. Show awareness and anticipation when approaching pedestrian crossings and cyclists. Make progress by driving at a speed appropriate to the road and conditions</p>			
As this standard been achieved	yes no	Number of extra lessons required to achieve this standard	

Stage Three 15-18 hours

Please read our Terms & Conditions on Page 17

30 Hour Intensive Training Programme

Stage One 1-10 hours

Topic	Done	Topic	Done
Controls		Turning Left	
Moving Away		Turning Right	
Stopping		T Junctions	
Hill Starts		Crossroad's	
<p>At the end of this stage you should be able to carry out the following unaided Move away under control. Build your speed up to 30 MPH using all the gears at the correct time. Carry out simple left & right turns. Deal with simple T Junctions safely</p>			
Has this standard been achieved	yes no	Number of extra lessons required to achieve this	

Stage Two 11-22 hours

Topic	Done	Topic	Done
Turn in the Road		Difficult Left turns	
Reverse round a corner		Difficult Right turns	
Reverse & Bay Parking		Difficult T Junctions	
Meeting Situations		Difficult Crossroad's	
<p>At the end of this stage you should be able to carry out the following unaided Control the car at slow speeds, Do the turn in the road, reverse round a corner & parallel park under control & accurately. Carry out difficult left & right turns. Deal with difficult T Junctions. Use reasonable judgment in meeting situations & emerging from junctions</p>			
Has this standard been achieved	yes no	Number of extra lessons required to achieve this standard	

Stage Three 23-28 hours

Topic	Done	Topic	Done
Emergency Stop & Mirrors		Overtaking	
Pedestrian Crossings & Signals		Dual Carriageways	
<p>At the end of this stage you should be able to carry out the following unaided Stop the vehicle as in an emergency under full control. Deal with pedestrian crossings safely. Show awareness and anticipation when approaching pedestrian crossings and cyclists. Make progress by driving at a speed appropriate to the road and conditions</p>			
Has this standard been achieved	yes no	Number of extra lessons required to achieve this standard	

PROGRESS REPORT

Lesson Subject	C	B	A
Vehicle Checks			
Vehicle Controls			
Starting the Engine			
Use of Gears			
Moving Off - Level			
- Uphill			
- Downhill			
- Angle			
Position on Road			
Observations			
- Blind spots			
- Forward			
- Use of Mirrors			
Turning Left			
Emerging Left - T Junction			
Turning Right			
Emerging Right - T-Junction			
Crossroad's			
Roundabouts			
Stationary Vehicles - Clearance			
Safety of Others/Defensive Driving			
Reaction to Risks			
Meeting Traffic			
Crossing Traffic			
Overtaking			
Suitable Speed			
Safe Distance			
Pedestrian Crossings			
Dual Carriageways			
Changing Lanes			
Signs / Markings			
Progress - Town			
- Country			
Controlled Stop			
Turn in the Road			
Reverse Left			
Reverse Right			
Reverse Park			
Bay Park			
Environmental Issues			
Railway Crossings			
Adverse Weather			
Night Driving			
Motorways			
ECO-Safe Driving			
Independent Driving			

A = Independent B = Can do with prompting C = Introduced

Your Guide to the Practical Driving Test

The driving test is designed to assess that you know and understand the Highway Code and the theory of driving safely. Throughout your test the examiner will be looking for an overall safe standard of driving, including when you are carrying out the set exercises.

THE TEST

The driving test is straightforward and has been designed to see if you can drive safely in different road and traffic conditions and that you can show your knowledge of the Highway Code through your driving.

On meeting the examiner, the next two stages are: -

[1] **Eyesight Test**

You must read a standard number-plate at a distance of 20.5 metres in good daylight - failing to do so would mean your test would proceed no further.

[2] **2 Questions about vehicle safety checks**

You will be asked one "show me" and one "tell me" question - one or both questions answered incorrectly will result in one driving fault being recorded. Your Surepass instructor will happily guide you through this section.

DRIVING ABILITY

The driving part of your test will last about 40 minutes and you'll be examined on your general driving ability, plus your ability to reverse your vehicle safely. One exercise will be chosen from:- **REVERSING AROUND A CORNER, TURNING IN THE ROAD REVERSE PARKING**. You may also be asked to carry out an Emergency Stop exercise.

During the test you should drive in the way your SUREPASS instructor has taught you. If you make a mistake, don't worry as it might be a less serious driving fault and may not affect your result. However, if the examiner should consider your driving to be a danger to other road-users your test will be stopped. Your practical test will also include approximately 10 minutes of **INDEPENDENT DRIVING** - this is designed to assess your ability to drive safely whilst making decisions independently - you **SUREPASS** instructor will make sure you understand this completely.

TAKING SOMEONE WITH YOU ON YOUR DRIVING TEST

The Driving Standards Agency encourages you to take someone with you on your driving test. They would usually be someone such as the expert **SUREPASS** instructor who taught you to drive, though they could also be a relative or a friend. In any event, they must be over 16 years old and cannot take any part whatsoever in your test. The first option, your **SUREPASS** instructor, is the most popular because the person can see how you perform during your test and can accurately advise you how to improve your driving, whether you pass or fail.

THE EXAMINER'S SUPERVISOR

The examiner's supervisor may come along as well - but don't worry about this, as they'll be watching the examiner's performance **Not Yours**. The supervisor will not have any say in how you are tested nor in your test result. If you don't allow the examiner's supervisor to go with you, you may lose your test fee or your test may not even go ahead.

YOUR DRIVING TEST RESULT

Once your driving test has ended, you can call your instructor over, if they didn't go with you on your test - this is so they can listen to the result and feedback with you. The examiner will tell you whether you have passed or failed and will explain how you did during the test and will also give you helpful feedback about how eco-efficient your driving is - If in doubt, discuss this with your **SUREPASS** instructor. If you are unsuccessful, you can book another test after 10 working days.

DRIVING TEST STANDARDS

All examiners are trained to carry out the test to the same standard and despite popular belief, they **DO NOT** have pass or fail quotas; as long as you demonstrate the standard required, you will pass your driving test.

Test routes are designed to be as uniform as possible and will include a range of road and traffic conditions.

DRIVING TESTS IN BAD WEATHER

DSA does not conduct driving tests in bad light or in adverse weather conditions - this is for the safety of both the candidate and the examiner. DSA will arrange another appointment at no further cost. However, DSA does not pay any other expenses.

You should call the number on your appointment email or letter to check whether your test is going ahead or not.

If your test is early in the morning, call as early as you can on the day. If you call the day before, the test centre will not be able to tell you whether your test will go ahead or not.

If your test is in the afternoon, call the test centre later in the morning and by doing so, the test centre is more likely to know if the local roads will be suitable for your test.

PLEASE REMEMBER

When you are with your SUREPASS instructor, you are in the hands of a highly-trained individual, who is always on-hand to solve any worries or queries you may have in connection with your driving lessons or your practical driving test



Customer Survey

Name _____ Instructor _____

Please tell us what you think about your instructor and the service you receive from Surepass, we have an Instructor of the Year award and the results you give could determine the result.

	A	B	C	N/A
Ease of booking your first lesson				
Explanation of prices & booking conditions				
Ease of booking lessons with your instructor				
Punctuality of your instructor				
Cleanliness of car				
Appearance of instructor				
Professionalism of instructor				
Advice & Helpfulness				
Expertise of instructor				
Overall performance of your instructor				
Overall performance of Surepass				


A= Very Good B=OK C= Poor N/A=Not Applicable

Please cut out carefully and return to
 Surepass Ltd, Freepost NWW 1820, Manchester, M27 7BY
 No Stamp Required

Please use the reverse if you would like to expand on any of your comments

Customer Survey

Additional comments



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