

# Surepass Customer Feedback Form

Name \_\_\_\_\_ Instructor \_\_\_\_\_

Please tell us what you think about your instructor and the service you receive from Surepass, we have an instructor of the year award and the results you give will be taken into account.

**Please complete and send to the freepost address at the bottom of the page**

	A	B	C	N/A
Ease of booking your first lesson				
Explanation of prices & booking conditions				
Ease of booking lessons with your instructor				
Punctuality of your instructor				
Cleanliness of car				
Appearance of instructor				
Professionalism of instructor				
Advice & Helpfulness				
Expertise of instructor				
Overall performance of your instructor				
Overall performance of Surepass				

A= Very Good

B=OK

C= Poor

N/A=Not Applicable

**Please use the reverse if you would like to expand on any of your comments**

**Surepass Ltd, Freepost NWW 1820, Manchester, M27 7BY  
(No Stamp Required)**